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AZ CORP COMMISSION
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October 5, 2012

RE: Arizona Public Service Company 2010 Test Year Rate Case
Lost Fixed Cost Recovery (LFCR) Customer Opt Out Stakeholder Meeting
Docket No. E-01345A-11-0224

To All Interested Parties:

Pursuant to Section 9.9 of the Settlement Agreement:

APS shall see stakeholder input regarding the development of a customer outreach program to inform and educate customers about both the LFCR and voluntary opt-out rates and shall implement this outreach program.


Arizona Public Service Company ("APS") invites you to attend an LFCR stakeholder meeting to be held at the APS Learning Center located at 455 N. 3rd Street, Suite 333, Phoenix, AZ 85004 on **Wednesday, October 24th** from 9:30-11:30 a.m. A map to the APS Learning Center is enclosed for your convenience.

If you are interested in attending, please RSVP to me at (602) 250-4167 or zachary.fryer@aps.com. Please feel free to contact me should you have any questions prior to the meeting.

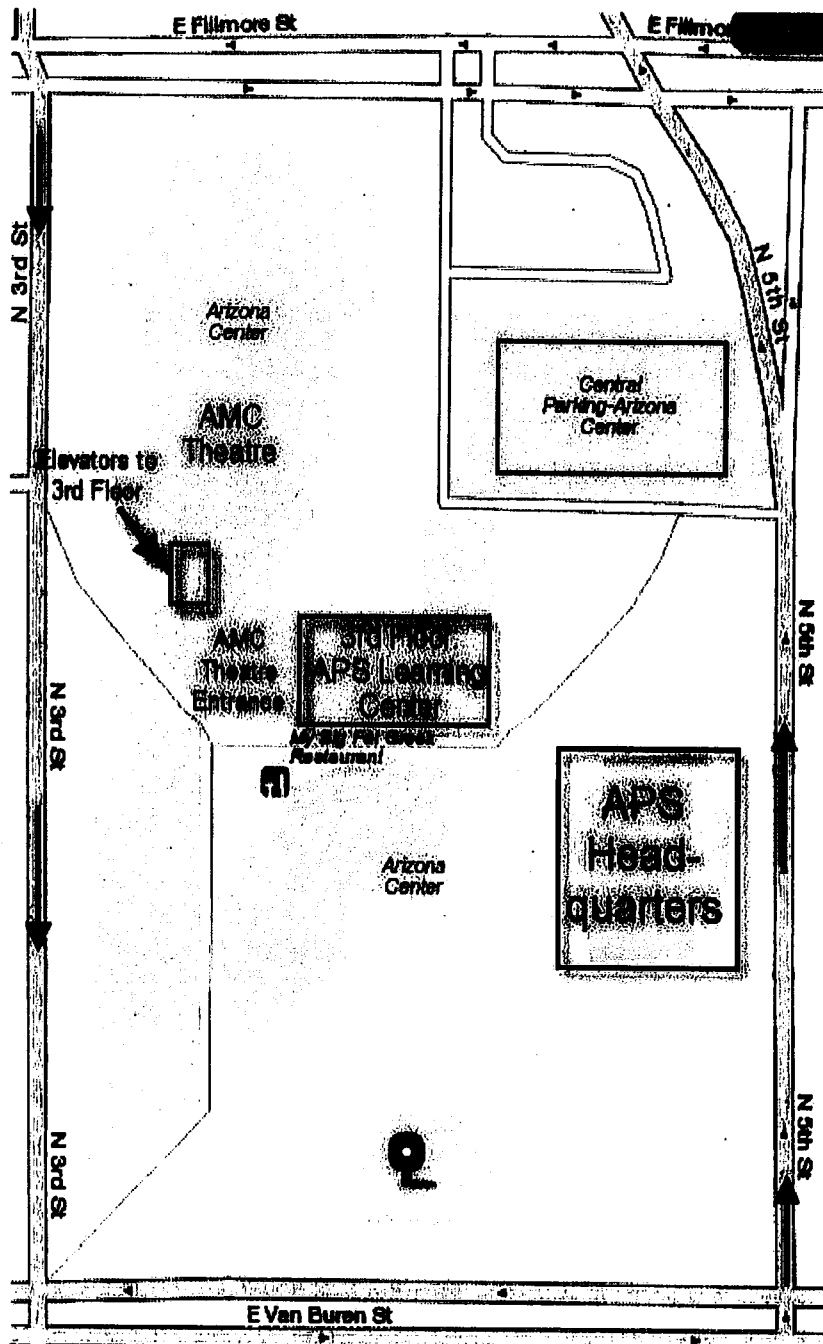
Sincerely,


Zachary FryerArizona Corporation Commission
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OCT 05 2012

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Map to the APS Learning Center
455 N. 3rd St., Suite 333
Phoenix, AZ 85004



Lost Fixed Cost Recovery (LFCR)

Wednesday, October 24th, 9:30 – 11:30 am

APS Learning Center – Room B

Settlement Excerpt: APS shall seek stakeholder input regarding the development of a customer outreach program to inform and educate customers about both the LFCR and voluntary opt-out rates and shall implement this outreach program.

1. Review draft communications
 - a. Timing
 - b. Method
2. Customer Opt Out Process
 - a. Timing
 - b. Method
3. Next Steps